

City of Madisonville ERP RFP Questions & Answers

06/15/2023

Q: Is your agency open to a multi-vendor/ best of breed approach to meet all of your requirements?

A: Our preference is one vendor with a fully integrated system similar to our existing ERP. However, we understand we may not find any one vendor which will be able to provide all of our application needs. If you propose a multi-vendor solution, we will require full integration where needed. For example, most modules will need seamless integration with the general ledger, and the cashiering will need seamless integration with all the billing modules to simplify cash drawer checkup reporting.